



# I Series (G2) Stove User Guide

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**PLEASE RETAIN THIS GUIDE FOR FUTURE REFERENCE**

EN 13240:2011 +A2:2004

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**BK530** Rev 15

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## **Congratulations on the purchase of your new Arada stove!**

More than 30 years of experience has been put into the development of your stove to ensure ultimate performance and years of trouble free use and enjoyment. Every detail of your stove has been carefully designed and engineered which is why we are so confident in the reliability of our products.

Your Arada stove is built to the highest standard of craftsmanship using the best materials and the most modern equipment available. It is a highly efficient and sophisticated piece of machinery and when properly installed and operated it should provide a lifetime of heating satisfaction.

Should you have any questions about your stove which are not covered by this manual, please contact the Arada retailer in your area, call our technical support department on +44 (0)1297 632052 or visit our website [www.aradastoves.com](http://www.aradastoves.com) which offers a wealth of information on how to care for, and get the best from your stove.

Please ensure that you read these instructions in full and understand them before operating your stove.

Arada has a policy of continuous product development and therefore we reserve the right to amend specifications without prior notice. Due to printing cycles, items or options may be described before they are generally available or after they have ceased. Please check with your retailer or dealer if you are unsure about any aspect of your stove, its installation or correct use.

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## IMPORTANT INFORMATION

### 1 Warnings

It is a LEGAL REQUIREMENT that the installation of all new or replacement, wood or solid fuel heating appliance, obtain building control approval from your local authority or the installation work must be carried out through a government approved competent persons scheme. A list of all competent person schemes can be found at: [www.gov.uk/guidance/competent-person-scheme-current-schemes-and-how-schemes-are-authorized](http://www.gov.uk/guidance/competent-person-scheme-current-schemes-and-how-schemes-are-authorized)

Any manufacturer's instructions must not be taken as overriding statutory requirements.

All stoves MUST NOT be connected to a shared flue system.

Please Note: Classification of these appliances is for intermittent use only.

Do not use aerosol sprays or other flammable materials near the appliance when in use.

Do not use the appliance as an incinerator.

Use only recommended fuels, STRICTLY NO unsuitable and non recommended fuels or materials or liquid fuels allowed. Pure petroleum coke or Bituminous house coal must NOT be burned in this appliance. The use of these fuels will invalidate the appliance guarantee.

Please ensure that the air inlet vent grills to the dwelling are not obstructed or liable to be blocked.

Caution must be exercised during operation of the appliance as both internal and external surfaces will be hot to touch, use the stove hot glove provided when the appliance is in operation.

A fireguard conforming to BS 8423:2002 should be used in the presence of children or elderly people.

Always observe the distances to combustible materials as stated on the appliance data plate and in the technical data section of this manual. Ensure no soft furnishings or combustible materials are susceptible to heat radiating from the appliance.

Under NO circumstances should the stove be operated for extended periods with the main fire door open. This will result in an over firing situation and will lead to severe damage to the stove and flue system.

Ignoring the warnings could lead to damage/injury to persons and/or property.

Arada Ltd will not be responsible for any consequential or incidental loss or injury however caused.

## 1.1 Health and Safety

Please consult health and safety guidelines for advice on handling heavy and / or large items.

## 1.2 Smoke control areas (The Clean Air Act 1993 & Smoke Control Areas)

Under the Clean Air Act local authorities may declare the whole or part of the district of the authority to be a smoke control area. It is an offence to emit smoke from a chimney of a building, from a furnace or from any fixed boiler if located in a designated smoke control area. It is also an offence to acquire an “unauthorised fuel” for use within a smoke control area unless it is used in an “exempt” appliance (“exempted” from the controls which generally apply in the smoke control area).

In England appliances are exempted by publication on a list by the Secretary of State in accordance with changes made to section 20 and 21 of the *Clean Air Act 1993* by section 15 of the Deregulation Act 2015. In Scotland appliances are exempted by publication on a list by Scottish Ministers under section 50 of the Regulatory Reform (Scotland) Act 2014. Similarly in Northern Ireland appliances are exempted by publication on a list by the Department of Agriculture, Environment and Rural Affairs under Section 16 of the Environmental Better Regulation Act (Northern Ireland) 2016. In Wales appliances are exempted by regulations made by Welsh Ministers.

Your local authority is responsible for implementing the Clean Air Act 1993 including designation and supervision of smoke control areas and you can contact them for details of Clean Air Act requirements. Further information on the requirements of the Clean Air Act can be found here: [www.gov.uk/smoke-control-area-rules](http://www.gov.uk/smoke-control-area-rules)

The i400-G2, i500-G2, i600-G2, i600SLF- (M/L)-G2 and i750-G2 have been recommended as suitable for use in smoke control areas when burning wood.

## 2 Recommended fuels

DO NOT BURN bituminous house coal or petroleum coke in this appliance.

DO NOT BURN any form of plastics in this appliance.

### 2.1 Wood

As a natural and renewable fuel, wood is the first choice for burning, however burning wood requires a little effort and planning.

Any type of wood is suitable (though hardwood is preferable) provided it is well seasoned and has a moisture content below 20%. This usually implies that the timber has been suitably stored to allow moisture to evaporate for at least 9 months in the case of soft wood, and at least 24 months in the case of hard wood. We recommend that for general burning, wood should be split into logs of no more than 100mm (4 inches) diameter.

If, when burning wood, you see signs of sticky tar inside the appliance or chimney, your wood is 'green' or too wet and requires further seasoning. An electronic moisture meter can be obtained in order to determine the moisture content of your wood fuel.

Wet wood must not be used as this will greatly contribute to the creation of tar and creosote which may, in extreme cases, run down the chimney in liquid form. This will seriously damage both the chimney and the appliance and increase the risk of a chimney fire. Paper will burn successfully. Burn dry paper only or chimney damage will occur.

### 2.2 Mineral Smokeless (Solid Fuel)

If you have chosen a multi/solid fuel stove this will have a cast iron riddling grate which allows you to burn a wider variety of fuel types. It is important to ensure that your fuel is intended for use in a stove, modern stoves are designed for use with current cleaner burning and smokeless fuels.

Arada recommends the use of approved smokeless fuels which have been deemed suitable for use on closed appliances including multi fuel stoves. For additional advice on fuels, please refer to The Solid Fuel Association ([www.solidfuel.co.uk](http://www.solidfuel.co.uk))

### 3 Before using your stove

Arada stoves are designed to be operated with the fire door(s) closed at all times, apart from refuelling (when alight) or cleaning (when cold).

Never leave the appliance unattended for an extended length of time with the door(s) open.

Always wear suitable protective fire gloves when refuelling your stove, such as the Arada glove supplied with your stove.

Always keep the hot glove away from naked flames and sparks, when re-fuelling the appliance.

We recommend that you light a small fire for the first few days of use to allow the castings to relax. You may hear your stove produce clicking or ticking noises whilst it heats up or cools down. This is completely normal and is produced by the expansion and contraction of the steel components in your stove when its temperature changes.

Prior to lighting the stove for the first time, please check with the installer that:

- Please check whether your dwelling is located in a smoke control area before installation or use. Please check with your local authority or at [www.gov.uk/smoke-control-area-rules](http://www.gov.uk/smoke-control-area-rules).
- Installation and all building work is complete. (Refer to the installation guide.)
- The chimney is sound, has been swept and is free from obstruction.
- Building Regulations and any local by-laws have been followed during installation.
- All firebox liner panels and throat plate are in place.
- The chimney draw has been checked and is within specification (between 0.1mb to 0.2mb, or 10-20 pascals). This ensures your stove will operate predictably and efficiently.
- A Carbon Monoxide detector is correctly installed in the same room as the appliance.
- Suitable provision for combustion and ventilation air, depending upon building regulations have been undertaken by the installation fitter.
- Consideration must be given for the need for extra ventilation if another heating source needing air is to be operated simultaneously. If an extraction fan is proposed to be fitted to a connecting area of the house, after the stove has been installed, professional advice should be sought from a qualified engineer.

**Ensure that you have read and understood these instructions before lighting the fire.**

## 4 Air inlet controls



Figure 3: I Series air inlet controls (freestanding model shown).

### 4.1 Location and operation of the controls

Your stove has two air inlet controls. The primary air control is on the right, the secondary air control is on the left. Both controls are opened by sliding them fully to the right, and closed when slid into their leftmost position.

#### 4.1.1 Primary air control

The primary air control regulates the air entering the fire box chamber, supplying air below the grate, underneath the fuel bed. This control is situated below the fire door on the right hand side, when facing the front of the stove.

Primary air enters the appliance through the inlets near to the bottom of the fire door. Sliding the control to the right will increase the amount of air intake to the stove. To decrease, push the slider to the left.

#### 4.1.2 Secondary air / Airwash system

This control is situated below the fire door on the left hand side, when facing the front of the stove. The secondary air control regulates the air entering the fire box chamber, supplying an overdraught of air to the fuel bed, together with supplying air in front of the glass viewing panel within the door assembly. This is known also as the air wash system. Sliding the control knob to the right as far as it will go, achieves the fully open position. Sliding it to the left will optimally shut off the air inlet slots.

**NOTE: The secondary air control is designed to prevent complete closure of the secondary air inlet.** Sliding the control to its the leftmost position will not fully close it, this is intentional and allows a bleed of air to the fire box to reduce smoke emissions.



## 5 Lighting your stove

### 5.1.1 Smoke control areas

Please check whether your dwelling is located in a smoke control area before installation or use. Please check with your local authority or <https://www.gov.uk/smoke-control-area-rules>.

### 5.1.2 Fuel overloading

The maximum amount of fuel used should not be excessive, overloading can cause excess smoke.

### 5.1.3 Operation with door left open

Operation with the door open can cause excess smoke. The appliance **MUST NOT** be operated with the appliance door left open except as directed in the instructions.

### 5.1.4 Dampers / Air controls left open

Operation with the air controls or appliance dampers open can cause excess smoke. The appliance must not be operated with the air controls, appliance damper or door left open except as directed in these instructions.

## 5.2 Burning wood

When wood is burnt, it is in fact the volatile gases released from the wood, that burn and this requires a good supply of air coming from above the fuel.

For this reason we will use all the air inlets while igniting the stove, but will then reduce this to air coming from the air wash system and overdraught. As much as 40% of the heat from burning wood is obtained from secondary combustion and this can be severely hampered by air entering the fire box from below the fuel.

1. Set the fire, by placing several layers of dry kindling wood into a criss-cross grid pattern on top of the grate bars. The use of two or three fire lighters may assist in lighting the kindling.
2. Fully open the primary and secondary air controls and light the fire lighters and / or kindling wood.
3. After the kindling has caught light, you should almost close the fire door leaving it ajar by

about 10mm. This will aid flue draw during the initial lighting of the fire.

4. The flue temperature and draw should be established after five minutes and the kindling reduced to form an ember bed. Carefully load the stove with well seasoned wood and fully close the fire door.
5. After ten minutes, fully close the primary air control and regulate the secondary air control to control the burn rate and maintain clear glass, typically by reducing to approximately half open.

### **5.3 Burning solid fuels**

Solid fuel burns best with its air supply for combustion coming from underneath the fuel. To achieve this, the burn will be controlled by the primary air control.

A reduced setting may also be required on the secondary air control, to maintain clear glass on the door assembly.

Riddling the stove occasionally will also help to ensure that burnt fuel does not prevent the supply of air from reaching the fuel bed.

The procedure for lighting / burning solid fuel, is as follows:

1. Set the air wash (secondary) air control to about one quarter open and the primary air control fully open.
2. Lay the fire by using several layers of dry kindling wood into a criss-cross grid pattern on top of the grate bars. The use of two or three fire lighters may assist in lighting the kindling.
3. After the kindling has caught light, you should almost close the fire door leaving it ajar by about 10mm. This will aid the flue draw during the initial lighting of the appliance.
4. Once the flue draw has been established, after about five minutes, carefully load the stove with solid fuel, it is suggested that the initial loading is best done using fire tongs and placing the fuel, rather than shovelling the fuel.
5. When the fire is well alight regulate the burning rate by controlling the primary air control.
6. The secondary air control (air wash) should be closed enough to enable a sufficient supply of air to the glass to keep the door glass clean.
7. Whilst burning solid fuel it can be beneficial to occasionally riddle the grate bars so any burnt fuel will fall between the grate bars into the ash pan.

## 5.4 Warning—Fume / Smoke emissions

Properly installed, with a suitable flue or chimney, operated and maintained correctly, this appliance will not emit fumes into the dwelling. Occasional fumes when de-ashing and refuelling may occur. However, persistent fume emission is potentially dangerous and must be investigated by an approved / registered installer.



**STOP USING THE APPLIANCE IF YOU SMELL FUMES**  
**OR SEE SMOKE ESCAPING.**

If fume emission does persist, the following immediate actions should be taken:

- Open doors and windows to ventilate room.
- Let the fire die or extinguish and safely dispose of fuel from the appliance.
- Check for flue or chimney blockage, and clean if required.

Seek expert advice from your approved installer. Do not attempt to re-light the fire until the cause of the fume emission has been identified and corrected.

## 5.5 Refuelling on to a low fire bed

If there is insufficient burning material in the fire bed to light a new fuel charge, excessive smoke emission can occur. Refuelling must be carried out onto a sufficient quantity of glowing embers and ash that the new fuel charge will ignite in a reasonable period. If there are too few embers in the fire bed, add suitable kindling for ignition to prevent excessive smoke.

## 6 Further information for all stove owners

### 6.1 Reduced burning (slow combustion)

When wood is burnt slowly in a closed appliance, (eg.air controls at the minimum setting) it produces moisture and tar, which will create condensation and deposits in the chimney. This effect can be minimised by burning hard for a short period, fifteen to twenty minutes twice a day.

To avoid chimney problems your appliance should not be burnt at a reduced burn rate without a period of fast burning. Fast burning is when the stove is burnt with a 'lively flame' and a higher temperature. We also advise against stoking the fire with wood and reducing the air intake(s) before leaving the stove to extinguish (perhaps when retiring to bed) as this can lead to a cooling of the stove and flue also resulting in incomplete combustion and sooty deposits.

NOTE: The minimum air control is governed by the manufacturer to meet the requirements of Smoke Control Exemption and as a result the appliance will NOT shut down completely when in the closed position.

### 6.2 Periods of non-use (summer months)

Please ensure that your stove is left clean and moving components are well lubricated with a water repelling corrosion inhibitor for the summer months (during periods of prolonged non-use). If possible store the throat plate outside of the stove. Check all moveable components at regular intervals, to ensure that they move freely.

Allow air movement through the stove by opening the airwash and primary air inlet controls to about half way, open or leave the door ajar. This will allow a free flow of air through the appliance thus preventing moisture and condensation forming inside the stove and chimney. This preventative maintenance will ensure your stove stays in the best condition for the coming winter months.

### 6.3 Over firing

**DO NOT** over fire your appliance. Firing the stove at maximum for prolonged periods may result in over-firing. If the chimney connector or casing glows red the appliance is being over-fired and this may result in a chimney fire. Other signs include warping and a red-oxide colouring will demonstrate the over- heating of internal parts; body paint which has turned dusty white is also indicative of such use.

### 6.4 Chimney fires

Used in the correct manner, with the correct fuel and regular maintenance a chimney fire should never occur, however in the even of a chimney fire, the following procedure should be actioned without delay:

- **Call the fire service—DIAL 999**
- **Immediately close all of the air inlet supplies on the appliance, to reduce the air supply to the stove.**
- **Move items of furniture and combustibles away from the surrounding area of the stove, to reduce the risk of fire and allow access for the fire service.**
- **Ensure access to the loft space is available.**
- **Evacuate the property.**

### 6.5 Replacement parts

Genuine replacement parts or accessories can be ordered from your local stove dealer or online direct from Arada at [www.aradastovesandspares.com](http://www.aradastovesandspares.com) Please note that the fitting of many third-party / unofficial parts to your stove will invalidate its guarantee.

## 6.6 Ash removal

The ash pan should be emptied when the level of ash reaches the top of the ash pan. On no account should the ash be allowed to build up to touch the underside of the grate, as this will greatly reduce the life span of the grate.

**To remove the ash pan:**

- **ALWAYS USE the supplied glove and operating tool**
- Open the door of the stove, pausing briefly when ajar so as to allow the fire to adjust to the increased air supply.
- Insert the fork end of the operating tool into the ash pan.
- Carefully withdraw the ash pan from the ash pit chamber.
- Empty the ash into a suitable metal container. Replace the ash pan into the stove, reversing the above procedure and close the fire door.



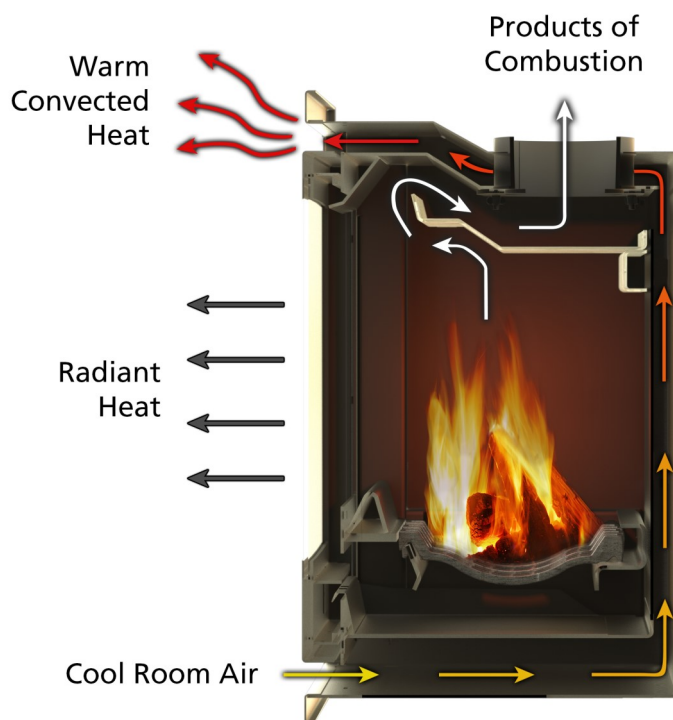
**WARNING** : Ash can be very **HOT!** Care must be taken not to burn hands or household objects with falling embers—**ALWAYS USE THE GLOVE SUPPLIED.** Empty only into a metal container. Even if the ash appears cold, red hot embers maybe concealed and could easily start a fire or cause an injury.

## 6.7 Multi fuel or Flexifuel grates

The grate system in your Arada stove is comprised of a series of reciprocating cast iron bars seated on a pivoted comb. These should come pre-assembled in your new stove. All bars in the grate are identical, but every other bar is turned 180 degrees, with the ends of the bars marked "H" sitting on the high sections of the comb, and the ends marked "L" sitting on the low sections.

The riddling lever, situated on the side or front of your stove, can be operated with the stove operating tool to riddle ash into the ash pan below. Only riddle the stove with the door closed unless your stove requires you to open the door to access the riddling mechanism. Stop riddling once red embers begin to fall into the ash pan. After extended use it may be necessary to replace some of the grate bars. Periodic inspection of the bars is recommended and any damaged bars should be replaced. Also check for obstructions that may prevent the operation of the riddling mechanism.

## 7 How heat is delivered by your stove



### 7.1 Radiant heat

All Arada stoves radiate heat into the room. The radiated heat is most intense at the front of the stove, especially through the door glass and less intense the further you move away from the stove. This radiated heat is delivered as infrared rays which heat the objects they strike. It is then these objects (such as the chimney breast, hearth etc.) which heat the surrounding air.

### 7.2 Heat Convection

Air immediately adjacent to the stove is heated as a result of contact with its hot surfaces. This air then rises being replaced by cooler air which is then heated and rises again.

This creates a circuit or flow of air referred to as a convection current, which helps to distribute heat around the room in which the stove has been installed.

Arada i Series cassette stoves benefit from having a convection system which further encourages this movement of air supplying additional heat to the room. The colder air is drawn into a chamber at the base of the stove and warms up as it goes around the back of the stove before entering the room from the top of the stove.

## 8 Care for your Arada stove

The need for regular maintenance on your stove will ensure, safe and efficient use of your appliance. The following item listing should be checked and inspected by a competent person or engineer on a regular basis.



Please ensure that the stove is unlit and cold before attempting to inspect the items below.

### 8.1 Adjusting the door hinges

Once the appliance has been under fire for a period of time the fire door may appear to have moved out of alignment with relation to the door aperture or catch. This is quite normal and due to the settling of the casting.

#### **If the fire door needs to be raised:**

- Open the fire door so that it is perpendicular to the stove body
- Apply an upward lifting pressure to remove the door from the hinge assemblies, it may be necessary to also agitate the door from the left to right to help lift it away.
- When the appliance is cold, open the fire door so that it is at right angles to the front of the stove and lift the fire door up off the hinge assemblies.
- Drop one washer (M6) over the top hinge pin. Fit the door and check.
- Repeat again if necessary.

### 8.2 Liners / firebricks

The stoves liners (also known as firebricks) may become cracked after long periods of heavy use or after being knocked by the loading of fuel or a poorly aimed fire poker. If the liners are still staying in situ and are able to support the throat plate correctly there is no need to replace them. Cracked liners will not in themselves effect the performance of the stove.



### **8.3 Throat plate**

The throat plate can be removed from the stove, by lifting the throat plate up and removing the rear liner, this will then allow the rear of the throat plate to swing down. Disengage the front lip of the throat plate from the upper location bracket. Rotate the throat plate, diagonally across the firebox, manipulating the plate through the door opening.

Any accumulated deposits should be cleaned off, this is best done with a brush.

Whilst doing so, inspect the throat plate for any damage. Replacement throat plates can be sourced from your local dealer or at [www.aradastovesandspares.com](http://www.aradastovesandspares.com)

### **8.4 Fire door seal**

The rope seal around the edges of the main fire door should also be checked. Look for signs of fraying, peeling away or the ends not meeting. If the rope is unable to create a good seal with the stove body it should be replaced. A poor seal will decrease your ability to control the burn rate and its efficiency whilst leading to an increase in heat lost through the flue.

### **8.5 Cracked glass**

It is not recommended to operate the stove with cracked glass; this can lead to over firing due to air leaking into the firebox and it may fail completely leading to personal injury or a fire. You should discontinue use of your stove until it has been repaired. You can source replacement glass kits from you stove dealer or online at [www.aradastovesandspares.com](http://www.aradastovesandspares.com)

## 9 Further resources / information

- Arada Technical Support  
01297 632052  
[technical@aradastoves.com](mailto:technical@aradastoves.com)  
[www.aradastoves.com/support](http://www.aradastoves.com/support)
- Competent Person Schemes  
[www.gov.uk/guidance/competent-person-scheme-current-schemes-and-how-schemes-are-authorized](http://www.gov.uk/guidance/competent-person-scheme-current-schemes-and-how-schemes-are-authorized)
- Solid Fuel Association  
[www.solidfuel.co.uk](http://www.solidfuel.co.uk)
- Document J Building Regulations (Combustion Appliances)  
[www.planningportal.gov.uk](http://www.planningportal.gov.uk)
- The National Association of Chimney Sweeps (NACS)  
[www.nacs.org.uk](http://www.nacs.org.uk)

## 10 Guarantee

When you buy an Arada stove, you are not only buying a first class appliance, you are receiving a commitment from us to look after you and your appliance.

### 10.1 Guarantee

If any part of the main body of the stove fails due to a manufacturing or material defect during the guarantee period that applies in respect of the relevant stove (as set out below), Arada will, at its sole discretion, repair or replace your Arada stove, for no charge.

For the purposes of this guarantee, a material or manufacturing defect includes the splitting or cracking of the main body (defined as the steel outer casing and items fixed immovably to the casing).

Damage caused by over-firing or over-heating is not covered (as described in the operation manual). Warping and a red-oxide colouring will demonstrate the over-heating of internal parts; body paint which has turned dusty white is also indicative of such use.

The following guarantee periods shall apply in respect of the following Arada stoves:

All Arada I Series stoves come with a lifetime guarantee to the main body.

The external paint finish and consumable components carry a one-year guarantee only.

This guarantee is subject to the Terms and Conditions set out below.

### 10.2 Terms and Conditions

The following terms and conditions must be satisfied in order for your stove to be covered by the guarantee set out above:

1. Your stove must have been purchased from an officially approved Arada dealer.
2. You must be the original purchaser of the stove in order to make a claim. This guarantee is not valid in relation to any claims made by someone who did not originally purchase the stove from Arada or an approved Arada dealer.
3. Any claim under this guarantee must be made through the approved Arada dealer where the stove was purchased and accompanied by proof of purchase (e.g. a valid receipt).

Stoves not purchased from an approved Arada dealer will not be covered by this guarantee.

4. Your stove must be installed in the UK for this guarantee to be valid. Stoves installed outside of the UK will not be covered by this guarantee.
5. Your stove must have been installed by a suitably qualified person and in accordance with the manufacturer's installation instructions. Stoves not installed by a suitably qualified person or not installed in accordance with the manufacturer's installation instructions will not be covered by this guarantee.
6. Any claims under this guarantee shall not be valid where the installation of the stove does not conform to all required building regulations and other legislation in force at the time of purchase and where flue draw readings have not been made to confirm a suitability of the flue. The manufacturer's decision as to whether this condition has been satisfied shall be final.
7. The guarantee does not cover damage caused to the stove through careless handling or misuse or neglect of the appliance (misuse and neglect being not following the manufacturer's instructions and user guides in relation to the stoves, including the use of non-recommended fuels).
8. The following consumable service items are not covered by this guarantee:
  - Firebox linings
  - Grate bars
  - Fuel retainer
  - Throat plate
  - Gaskets
  - Door glass
  - Seals
9. The guarantee does not cover damage caused by storing or using the stove in a damp environment, defects or faults caused by local conditions such as draught problems and chimney defects or corrosion caused by condensation, damp or water ingress into the flue, chimney or the surrounding of the stove.
10. The guarantee is only valid if the stove is serviced and checked annually by a suitably qualified heating engineer, with documentation to be retained and produced in the event of a claim being made.

11. The guarantee is only valid where any spare parts used are supplied by Arada or an approved Arada dealer. The use of spares other than those supplied by Arada Limited shall invalidate the guarantee. Parts can be purchased through an approved dealer or directly from Arada, online at [www.aradastoveandspares.com](http://www.aradastoveandspares.com).
12. The guarantee is not valid where any repairs or modifications have been made to the stove which have been carried out by anyone other than Arada or its authorised representatives or approved dealers.
13. All guarantee periods commence on the date of purchase and are non-transferable and solely for the benefit of the original purchaser of the stove.

### **10.3 General**

Our guarantee is offered as an addition to your statutory rights and will not effect your statutory rights. You can obtain information about your legal rights from trading standards office's or a citizens' advice bureau.

If you believe your appliance is not working correctly or it has broken down, in the first instance please contact your local retailer or installer for assistance.

This guarantee is applicable in the UK only and operates exclusively in accordance with the laws of England and Wales.

## Notes

## Notes

AFFIX DUPLICATE STOVE DATA LABEL HERE

**ARADA**  
— DEVON —

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**Arada Ltd**

The Fireworks,  
Weycroft Avenue,  
Axminster,  
Devon  
EX13 5HU  
United Kingdom

[www.aradastoves.com](http://www.aradastoves.com)

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